



November 18, 2022

Dear Valued Customer:

We are writing to inform you of the changes being made to MD's Cooling and Heating, LLC. As many of you may know, Dave has decided to retire from the HVAC industry effective December 1, 2022. After so many years of taking care of you, our customers, it was a very hard decision as to how to make sure you are still provided the quality, reliable service we have always tried to provide you. We have made the decision to turn over the company to Kevin and Jessica Morrison at Four Seasons Home Services.

We have known Kevin and Jessica for over 20+ years and feel very comfortable that they have the same values and integrity that we built MD's on. They are also a locally owned, family business like us, which gives us confidence that they will provide you the same reliable services you have grown accustomed to. They will be honoring our prepaid maintenance visits and any warranty calls for us.

Four Seasons Home Services was originally started by Jessica's father in 1982 and was assumed by Kevin and Jessica in 2015. They are licensed, bonded and insured with the State of Arizona (azroc.gov, license #081504 and #081513). They are an Accredited Better Business Bureau member and have several 5 star ratings on the various search engines and online directories, so we are certain you will be in good hands.

Four Seasons Home Services will be assuming our office phone number (623) 748-3115 and we would prefer that you continue to use our phone number for now, so that they are alerted that you are one of our customers. You can also reach them through their website, [fourseasonshs.com](http://fourseasonshs.com) or email at [clientrep@fourseasonshs.com](mailto:clientrep@fourseasonshs.com), but please note that you are a MD's customer.

Thank you so much for allowing us the opportunity to serve you throughout the years.

Sincerely,

Dave & Christina Stodden  
MD's Cooling and Heating, LLC

Residential • Commercial • Replacements • Service  
P.O. Box 42803 • Phoenix, AZ 85080-2803 • (623) 748-3115 • Fax (623) 748-9377  
Licensed and Bonded • #232069